

Market Assessment of Facility Management Services for an European Utility

10-15% incremental cost savings identified

Deep-dive analysis of the key players

Pricing trends analysis

CLIENT CHALLENGES

- **Client:** One of the utility players wanted to assess the competitive landscape for “Facilities Management (FM) Players” for one of its subsidiary
- The scope of work also included analyzing the client matrix, financial analysis, etc

OUR APPROACH

- The team researched and identified leading FM players
- Certain parameters were identified to gather and analyze the following information:
 - Client matrix of the identified players
 - Segmentation of the players on the basis of their presence in different sectors
 - education, energy/utilities, health, local authorities, etc
- Further analyses of the players was done to “gaze” their presence across different regions within the UK
- Pricing trends of the FM sector was also analyzed to understand the price growth within different FM services
- Service delivery models for the type of contracts were also analysed

IMPACT DELIVERED

- The study helped the client to analyze competitors’ presence across different regions, their margins by activities and its positions vis-à-vis its main competitors
- Recommended the client to move towards an integrated FM model

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